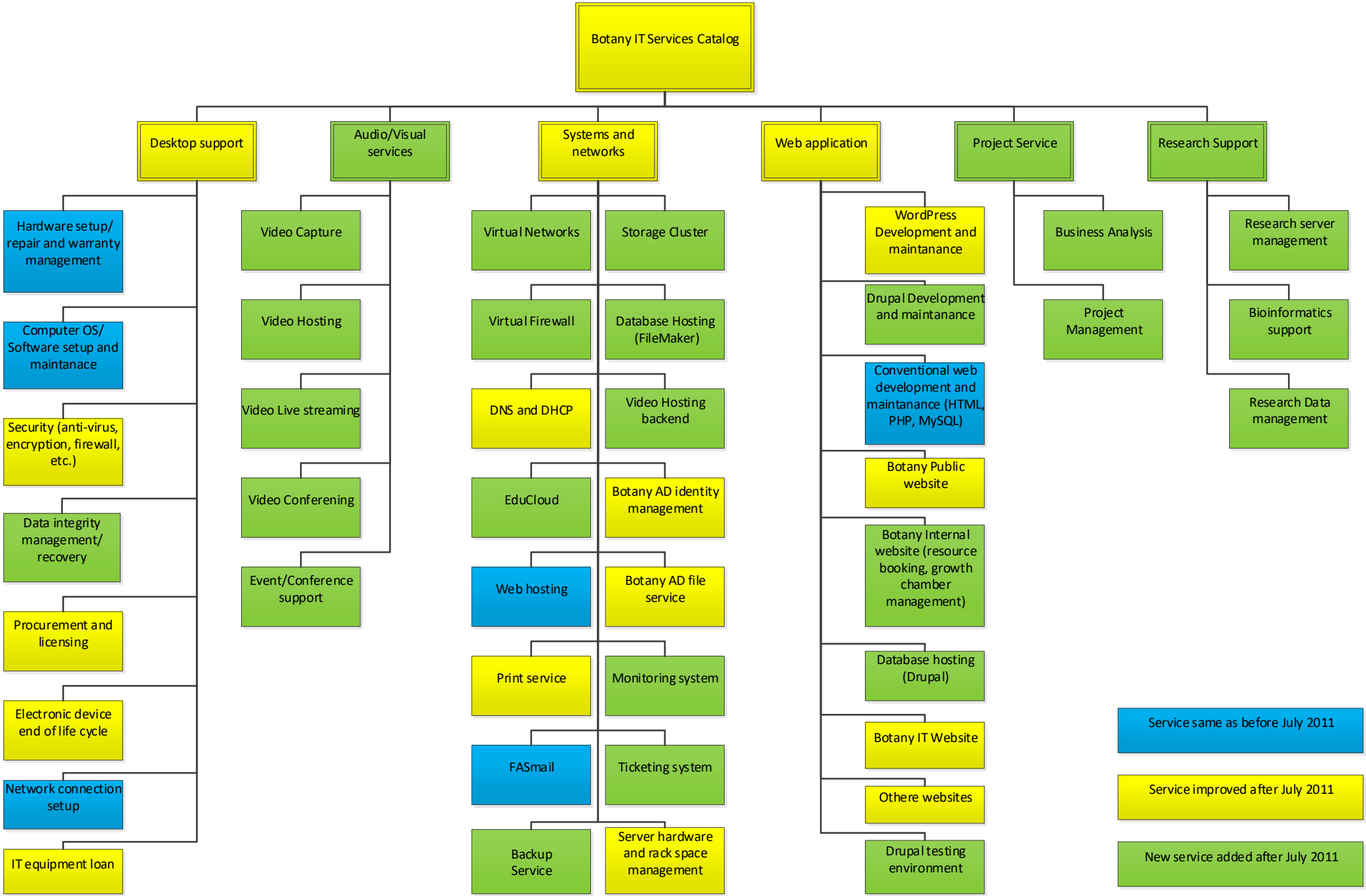
Botany IT Services Catalog
Desktop support
Hardware setup/ repair and warranty management
Computer OS/ Software setup and maintanace
Security (anti-virus, encryption, firewall, etc.)
Data integrity management/ recovery
Procurement and licensing
Electronic device end of life cycle
Network connection setup
IT equipment loan
Audio/Visual services
Video Capture
Video Hosting
Video Live streaming
Video Conferening
Event/Conference support
Systems and networks
Virtual Networks
Storage Cluster
Virtual Firewall
Database Hosting (FileMaker)
DNS and DHCP
Video Hosting backend
EduCloud
Botany AD identity management
Web hosting
Botany AD file service
Print service
Monitoring system
FASmail
Ticketing system
Backup Service
Server hardware and rack space management
Web application
WordPress Development and maintanance
Drupal Development and maintanance
Conventional web development and maintanance (HTML, PHP, MySQL)
Botany Public website
Botany Internal website (resource booking, growth chamber management)
Database hosting (Drupal)
Botany IT Website
Othere websites
Drupal testing environment
Project Service
Business Analysis
Project Management
Research Support
Research server management
Bioinformatics support
Research Data management
Service same as before July 2011
Service improved after July 2011
New service added after July 2011